sanas

Changing the Way the World Communicates

Sanas makes every conversation clear, connected, and completely understood.

Sanas is a real-time Speech Understanding platform that clarifies, enhances, and amplifies every human voice. Powered by our patented AI technology, Sanas brings together a comprehensive suite of clarity solutions, including Accent Translation, Omni-Directional Noise Cancellation, and Language Translation — all in real time.

Trusted by the

FORTUNE 100

Top 5 Healthcare Organizations

Top 3 Financial Institutions

Top 2 Delivery & Logistics Companies

Top 5 Global Hardware Manufacturers

And trusted by the Top 20 BPOs

Powering millions of conversations across

100+ countries

2000+ dialects

25+ languages

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Accent Translation

Conversations across more than 2,000 dialects become instantly clear.

Real-time AI preserves tone, identity, and emotion while translating Indian, Filipino, Latin American, African, and Middle Eastern accents into US and UK output accents.

Agents speak naturally, customers hear clearly, and communication is seamless.

Key Features

- **Real-Time Translation:** Delivers clarity in under 200 milliseconds.
- **Authentic Voices:** Preserves tone, intent, and emotion.
- **Plug-and-Play:** Works seamlessly with any telephony system.
- **Enterprise-Grade Privacy:** Local processing, no data stored or transmitted.

The Sanas Advantage

Grow Revenue
Faster, clearer conversations drive higher CSAT, stronger NPS, and more upsell and cross-sell opportunities.

Scale Instantly
Works right away for any team, with no hardware or training required.

Cut Operational Costs
Cut average handle time, repeat calls, and the need for costly accent training.

Empower Agents
Improve morale, retention, and results by removing communication barriers.

Impact at a Glance

- ↑ **97%** adoption rate
- ↓ **50%** decrease in agent turnover
- ↓ **28%** decrease in operational costs
- ↑ **40%** boost in sales

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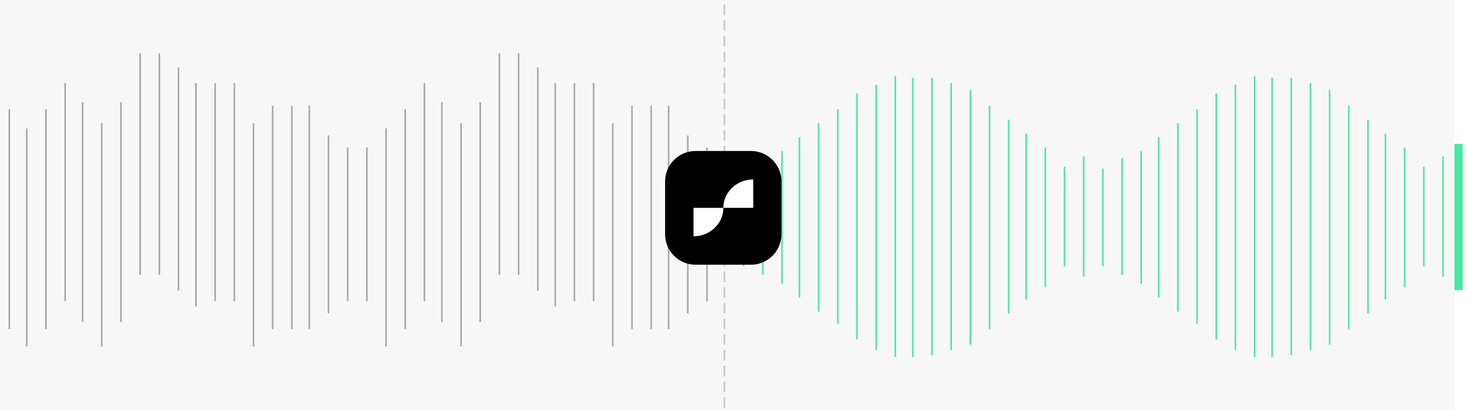
Omni-Directional Noise Cancellation



Every Voice, Crystal Clear

Noise isn't just frustrating, it drives repeat calls, lowers CSAT, and wears down agents. Sanas eliminates background noise on both sides of the conversation, ensuring customers hear agents clearly and agents never strain to understand customers. Deployment takes minutes, requires no change to workflows, and delivers immediate improvements without compromising data security.

The Sanas Advantage

Clarity on All Sides
Eliminates background noise for all participants, delivering crystal-clear conversations

Boost Productivity
With distractions removed, agents stay focused, engaged, and effective.

Lower Costs
Decrease average handle time, escalations, and transfers — with zero deployment cost.

Enhance AI Performance
Clearer inputs improve the accuracy of transcription, analytics, and QA systems.

Key Features

- **Omni-Directional Filtering:** Removes noise from both agent and customer audio.
- **High-Fidelity Clarity:** Upgrades low-grade audio to 16kHz audio for sharper sound.
- **Easy Integration:** Compatible with your existing telephony systems.
- **Privacy Built In:** No audio is stored or transmitted, ensuring full security.

Impact at a Glance

↑ **26%** faster Average Handle Time (AHT)

↑ **20%** increase in CSAT

↑ **38%** higher conversion rates

↓ **37%** lower call transfer rate

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Language Translation

Speak Naturally. Understand Instantly. Across Languages

Too often, language stands between people who want to connect. Traditional translation tools interrupt, flatten emotion, and make conversations feel mechanical. Sanas Language Translation changes that. By translating speech as it happens in your own voice, Sanas lets anyone, anywhere, communicate naturally across languages.

Available for iOS and Android.
Download for free on the App Store and Google Play.

Sanas Language Translation Mobile App

Available Now

Global communication in the palm of your hand. The free Sanas Language Translation mobile app lets you instantly understand and be understood on voice calls in 25+ languages.

Key Features

- **Real-Time Translation:** Translation happens as you speak, not after you stop. No awkward pauses, robotic voices, or broken flow.
- **Phone & Video Calling:** Translate instantly during calls or video chats.
- **25+ Languages (and counting):** From German and Japanese to Hindi and Czech, connect with almost anyone, anywhere.

Sanas Language Translation Enterprise Platform

Launching Q1 2026

Multilingual service no longer needs multiple teams or interpreters. Sanas delivers real-time translation at scale, empowering agents and customers to speak naturally in any language.

Key Features

- **Simultaneous Translation:** Delivers near-instant two-way translation for natural conversation flow.
- **Enterprise-Grade Security:** Encryption, RBAC, SSO, and full compliance (HIPAA, PCI, SOC2, GDPR).
- **Flexible Integration:** SDK, API, or desktop app, with cloud or self-hosted options for data sovereignty.

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One Platform.

Total Speech Clarity.

The Sanas Speech Understanding Platform brings together Accent Translation, Noise Cancellation, and Language Translation into one secure, enterprise-ready layer for voice clarity.

The Sanas Advantage

Built for Scale
Deploy to 10 or 10,000 agents in hours. No hardware refresh, no change in user behavior.

Built for Your Environment
Works across all major CCaaS/UCaaS, telephony environments, and softphones.

Enterprise-Grade Control
Centralized admin governance including policy management, observability, and health monitoring.

Privacy Architecture
On-device speech processing with enterprise security architecture to meet stringent compliance needs.

Key Platform Capabilities

Admin Portal
Centralized license management, SSO/RBAC controls, usage reporting, performance insights, and granular policy configuration by site or team.

Headset Compatibility
Works seamlessly with all major USB and wired headsets.

Lightweight, Low-Latency Architecture
Engineered for real-time performance even on thin clients and low-end hardware.

Platform Integration
Softphone agnostic and integrates effortlessly with leading platforms including Genesys, NICE, Five9, Avaya, Zoom, and more.

Flexible Deployment
Choose desktop app, SDK, or API in cloud or private environments aligned with your IT posture and data governance needs.

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Enterprise Support

Every Step, Every Region, Every Call.

When enterprises chooses Sanas, they gain more than a technology provider — they gain a partner deeply committed to their success. Our global Customer Experience teams ensure every deployment runs flawlessly from the first pilot to full-scale rollout across thousands of agents.

Deploy with Ease

- → Zero-disruption implementation that fits seamlessly into your existing workflows
- → Tailored pilot and onboarding programs for your operations teams
- → End-to-end rollout support from regional experts worldwide

Perform with Confidence

- → Continuous system health monitoring and proactive optimization
- → Predictive insights to prevent issues before they impact performance
- → Built-in telemetry delivering instant visibility and control

Grow with Sanas

- → Dedicated Customer Success and Account Management teams driving outcomes
- → Quarterly business reviews and data-driven improvement plans
- → Scalable enablement to support your global expansion

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Leading Enterprises Trust Sanas to Power Global CX

Across industries, CX leaders choose Sanas to scale communication clarity, elevate agent performance, and unlock new revenue potential across their global CX operations.

Wyndham Hotels & Resorts partnered with Sanas to overcome accent-related communication barriers that limited sales conversions and transfer efficiency. With Sanas Accent Translation, Wyndham empowered agents to connect clearly and confidently with customers worldwide, driving measurable business impact.

WYNDHAM HOTELS & RESORTS

"Sanas's pioneering technology aligns perfectly with Wyndham's broader efforts to be genuinely customer-centric, breaking down communication barriers and ensuring every call is clear."

Michael Mahar
SVP Tech & Digital Services,
Wyndham Hotels & Resorts

Results

↑ **50%** increase in hotel booking conversions

↑ **42%** increase in sales transfer success

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Recognized for Innovation & Impact

Sanas is redefining what inclusive communication looks like at scale, and the industry has taken notice. Our patented real-time speech understanding technology has earned recognition from leading analysts and award programs across customer experience, AI innovation, and enterprise technology, including:

- Frost & Sullivan: Company of the Year in Accent Translation (2024 & 2025)
- CIO Review Online: Top Real-Time Speech Understanding Platform of the Year (2025)
- Will Reed: Top 100 Companies
- Fast Company: Best Workplaces for Innovators Award
- Databird Business Journal: Best Companies for Diversity & Best Companies for Women

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Sanas R&D

Pioneering the Future of Speech Understanding

At Sanas Labs, innovation never stands still. Born from Stanford research and built by a world-class team of scientists, engineers, and linguists, Sanas continues to push the boundaries of real-time speech understanding. Every technological breakthrough brings us closer to effortless, human communication across every voice, accent, and language.

R&D Focus Areas

Continuous Model Evolution:
Advancing our proprietary speech AI models for higher accuracy, lower latency, and richer fidelity.

Voice Identity Preservation:
Researching new ways to preserve natural tone, rhythm, and emotion in every conversation.

Cross-Language Intelligence:
Expanding multi-language, bidirectional models for seamless communication across languages.

Audio Watermarking for Transparency:
Developing secure, inaudible water-marks to verify AI-assisted speech while protecting privacy and identity.

Sanas for Agentic AI:
Evolving our SDK to power next-generation Agentic AI that understands speech with human-level clarity and context.

Security, Privacy & Compliance

At Sanas, privacy is a top priority.

We don't monitor, record, or store any data, and have earned numerous certifications to reflect our unwavering commitment to safety and compliance.

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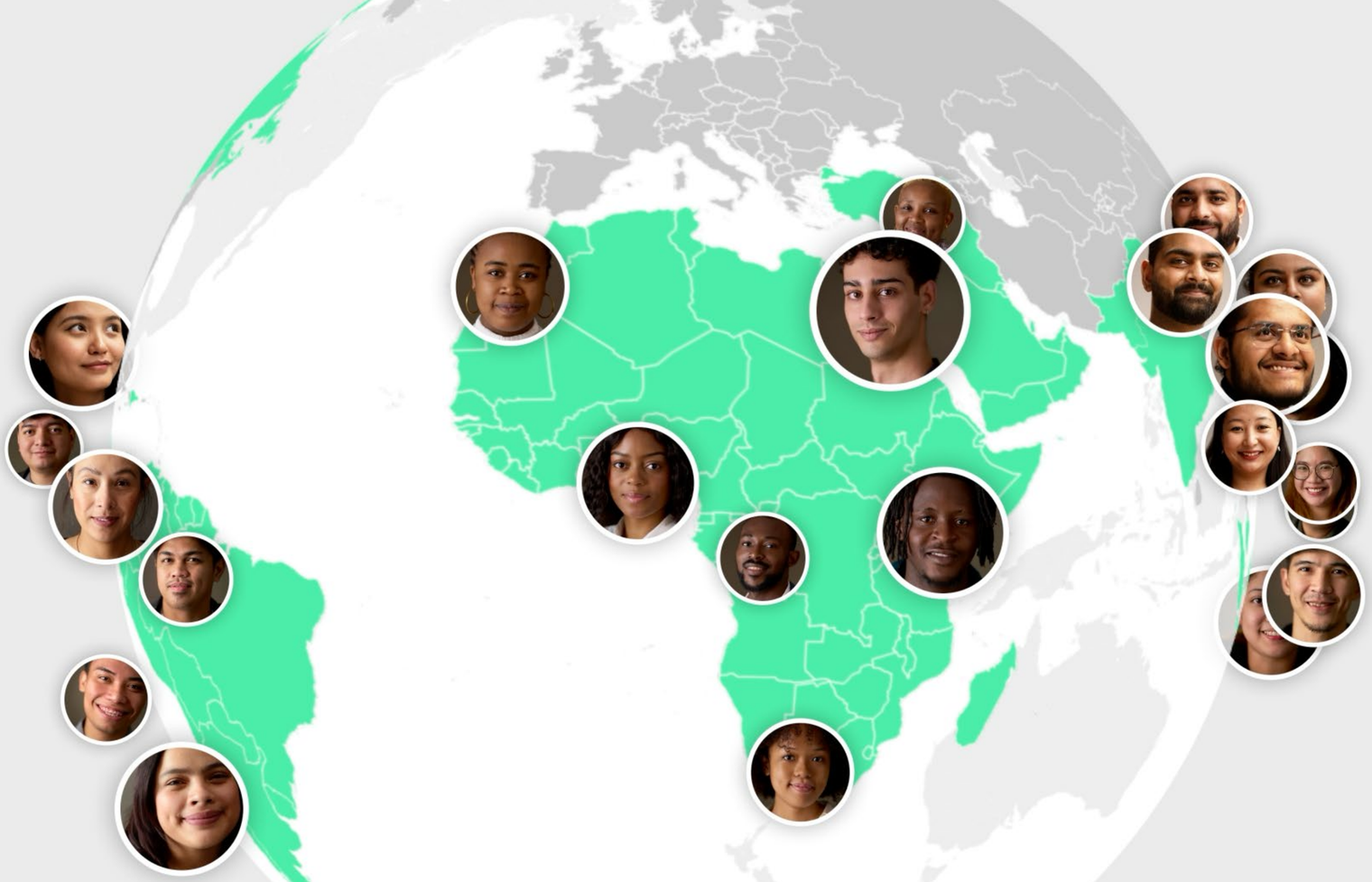
“Sanas is everything for me now!”
Vergel, Philippines

About Sanas

Sanas provides the world's first Real-Time Speech Understanding Platform powered by its patented AI technologies. Born from a mission to power a kinder, more compassionate world, Sanas is pioneering a revolution in human connection by making global, real-time communication more inclusive.

Today, Sanas offers Real-Time Accent Translation, Omni-Directional Noise Cancellation, and Language Translation. Founded in 2020, Sanas is led by a team of exceptional co-founders, including CEO Sharath Keshava Narayana and CTO Shawn Zhang.

To learn more, visit sanas.ai.



Book a demo and transform your customer experience at

sanas.ai →

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